



BUREAU
VERITAS

Bureau Veritas Certification

Certification

Awarded to

IRIS GLOBAL SOLUCIONES, S.L.U.

CL JULIÁN CAMARILLO 36 - 28037 - MADRID - ESPAÑA

Bureau Veritas certification certifies that the Management System has been audited and found to be in accordance with the requirements of standard:

STANDARD

ISO 9001:2015

Scope of certification:

CLAIMS MANAGEMENT: DEATH AND MULTIRISK INSURANCE. PERSONALIZED MANAGEMENT OF DEATH SERVICES. PERSONALIZED ADMINISTRATIVE MANAGEMENT IN GLOBAL COORDINATION OF INSTALLATIONS, REPAIRS AND REFORMS. CONTACT CENTER SERVICE FOR MULTICHANNEL CUSTOMER SERVICE OF SANTA LUCIA S.A. COMPAÑIA DE SEGUROS Y REASEGUROS, PROVIDING SERVICE FOR INBOUND AND OUTBOUND INTERACTIONS, SUCH AS: QUERIES, CLAIMS, CAMPAIGNS AND COMPLAINTS, DOCUMENT AND ADMINISTRATIVE MANAGEMENT. MEDIATION SUPPORT SERVICE FOR QUERIES AND DOCUMENT MANAGEMENT.

Certificate Number:	ES108720 - 3
Original approval date:	20-04-2021
Certification/Renovation Audit:	NA
Expiry date of previous cycle:	26-01-2020
Effective date:	04-04-2022
Certificate expiration date:	26-01-2023

This certificate is valid, subject to the general and specific terms and conditions of certification services



Bureau Veritas Iberia S.L.

C/ Valportillo Primera 22-24, Edificio Caoba, 28108 Alcobendas - Madrid, España





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Site	Address	Scope
IRIS GLOBAL SOLUCIONES, S.L.U.	CL JULIÁN CAMARILLO 36 - 28037 - MADRID - ESPAÑA	CLAIMS MANAGEMENT: DEATH AND MULTIRISK INSURANCE. PERSONALIZED MANAGEMENT OF DEATH SERVICES. PERSONALIZED ADMINISTRATIVE MANAGEMENT IN GLOBAL COORDINATION OF INSTALLATIONS, REPAIRS AND REFORMS. CONTACT CENTER SERVICE FOR MULTICHANNEL CUSTOMER SERVICE OF SANTA LUCIA S.A. COMPAÑIA DE SEGUROS Y REASEGUROS, PROVIDING SERVICE FOR INBOUND AND OUTBOUND INTERACTIONS, SUCH AS: QUERIES, CLAIMS, CAMPAIGNS AND COMPLAINTS, DOCUMENT AND ADMINISTRATIVE MANAGEMENT. MEDIATION SUPPORT SERVICE FOR QUERIES AND DOCUMENT MANAGEMENT.

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Site	Address	Scope
IRIS GLOBAL SOLUCIONES, S.L.U.	AVENIDA 1º DE MAYO, 22-24-26 - 02006 - ALBACETE - ESPAÑA	CONTACT CENTER SERVICE FOR MULTICHANNEL CUSTOMER SERVICE OF SANTA LUCIA S.A. COMPAÑIA DE SEGUROS Y REASEGUROS, PROVIDING SERVICE FOR INBOUND AND OUTBOUND INTERACTIONS, SUCH AS: QUERIES, CLAIMS, CAMPAIGNS AND COMPLAINTS, DOCUMENT AND ADMINISTRATIVE MANAGEMENT. MEDIATION SUPPORT SERVICE FOR QUERIES AND DOCUMENT MANAGEMENT.
IRIS GLOBAL SOLUCIONES, S.L.U.	CL ROGER DE LAURIA 19 PLANTA 1 C - 46002 - VALENCIA - ESPAÑA	CLAIMS MANAGEMENT: DEATH AND MULTIRISK INSURANCE. PERSONALIZED MANAGEMENT OF DEATH SERVICES. PERSONALIZED ADMINISTRATIVE MANAGEMENT IN GLOBAL COORDINATION OF INSTALLATIONS, REPAIRS AND REFORMS.
IRIS GLOBAL SOLUCIONES, S.L.U.	CL ALONSO DE QUINTANILLA, 1 - 6ª PLANTA - 33002 - OVIEDO - ESPAÑA	
IRIS GLOBAL SOLUCIONES, S.L.U.	PARQUE TECNOLÓGICO DE ANDALUCÍA CL MARIE CURIE 16 - 29590 - MÁLAGA - ESPAÑA	

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IRIS GLOBAL SOLUCIONES, S.L.U.	AV RAMBLA DE LA MARINA, 478 - 2ª PLANTA - 08907 - HOSPITALET DE LLOBREGAT - BARCELONA - ESPAÑA	CLAIMS MANAGEMENT: DEATH AND MULTIRISK INSURANCE. PERSONALIZED MANAGEMENT OF DEATH SERVICES. PERSONALIZED ADMINISTRATIVE MANAGEMENT IN GLOBAL COORDINATION OF INSTALLATIONS, REPAIRS AND REFORMS.



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